

Coastal Empire Water

\$\$ Referral Program \$\$

If you refer a friend or family member to Coastal Empire Water and we are able to set an appointment with Home Owners - Both Spouses are required to participate in the water test.

If a Whole House Filtration System is purchased, You will then receive a \$250.00 referral check and your referral customer will receive \$250.00 off the purchase price.

Where Safe Water Begins

**Coastal Empire Water
800 719-5560
www.coastlempirewater.com**

Coastal Empire Water
463 Johnny Mercer Blvd. ~ Suite 319 - Savannah, GA 31410
800 - 719-5560

Congratulations on your new water system!

Here are some helpful things you should know:

Please note

If you are financing: After we come and sign out your finance papers, expect a phone call from the bank to verify- please do so or return the call ASAP

We suggest after installation of your unit

1. Run your washing machine with no laundry and no soaps, at least 3 times
2. Run your dishwasher at least 3 times with no dishes and no soap
3. Dump ice from ice machine at least 3 times
4. Flush all toilets several times
5. Run all showers and faucets for a few minutes (not all at once)

This allows for the system to kick start and to have faster results, by clearing out all those plumbing lines

Remember: * Please add Salt Crystals one Month after installation, accordingly!

To check your salt level in tank, depending on how many members in your family.
Average Rule of thumb: you must add one bag - per person - per year and one bag for the house !

Crystals - You can purchase 40 lb. salt bags at Walmart, Lowes, Home Depot and Publix, Any brand, make sure it's salt crystals, Examples:



DO NOT BUY PELLETS ! GET SALT CRYSTALS !

Please do not hesitate to call us, if you have any questions ~ 800 719-5560

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coastalempwater@aol.com

Servicing Florida, Georgia & South Carolina

PROMOTIONS INCENTIVE PROGRAM (PIP)

PERFORMANCE PLEDGE

Coastal Empire Water agrees to provide a product that will give the consumer clean and clear water or they will give the customer their money back. Our service guarantee for the first 90 days of the system installation is a 100% solution provided to the consumer at no charge. If the system does not provide the consumer with clean water according to the hardness and chlorine removal they will either fix the water at no cost or refund the money back to the consumer. Coastal Empire Water provides a no-hassle approach for its clients to exceed their expectations. Our PIP program allows the consumer added confidence for their purchase with their water system and provides outstanding results for continued use for a lifetime. Coastal Empire Water has the right to cure and service all performance discrepancies. Service restrictions apply along with Coastal Empire Water notification by consumer.

MOBILE PLEDGE

Coastal Empire Water provides free transfers for systems within 48 states with our PIP and agrees to with minimal restrictions. First, the consumer must submit written notification within 30 days of the move and consumer must give name and phone number of new homeowner moving into previous home. Second, homeowner must maintain system properly with Coastal Empire Water and maintain their system with a Coastal Empire Water maintenance agreement. If the consumer would move in an area that there are no authorized offices, Coastal Empire Water will provide a credit for the consumer for the destination installation. Coastal Empire Water will box up unit and prepare for move, which the homeowner will be responsible for the actual transportation of the unit. New location must have accessible main with shut off valve or charges may occur.

ASSURANCE GUARANTEE

Coastal Empire Water provides an assurance guarantee within 30 days of a new purchase for the consumer to offer the guarantee that the consumer purchased equipment that is the best investment according to the whole purchase. If the consumer can find a system that offers a better price from a qualified manufacture along with exact specifications that is lower in price, Coastal Empire Water will pay the consumer the difference in price. The consumer would have to provide written documentation to Coastal Empire Water for review to receive the credit for the difference in the investment of the water system.

It is hereby agreed, by the terms herein, with the consumer and Coastal Empire Water to provide the above items within this agreement with the signing below.

_____ **Date:** _____
_____ **Date:** _____